

INSTALL GUIDE

Mediapro VAR Operation on your phone or PC

Add the app to your Home Screen and turn on notifications, so you never miss an assignment, a schedule change or a kick-off. Open app.mediaprovaroperation.tv, sign in with your e-mail and password, then follow the steps for your device. It takes two minutes.

01 YOUR ROLE: WHAT YOU SEE AND WHAT YOU RECEIVE**VAR TG****AFTER SIGN-IN**

After sign-in you land on My matches: your assigned matches by day with a kick-off countdown. Tap a match to open the checklist (pre-match and post-match items, remarks, sign-off) and, from kick-off, the VAR Technical Report.

NOTIFICATIONS

- New assignment, with the match, date and stadium
- Kick-off reminder a few hours before your match
- Schedule changes to your matches
- Report reviewed: when Mediapro sends your VAR report to the client
- Messages from the operations team

Replay Operator**AFTER SIGN-IN**

Same as a VAR TG: My matches lists the matches where you are the Replay Operator, and the checklist opens for you as well. In the VAR Technical Report you are pre-filled as RRA.

NOTIFICATIONS

- New assignment as RO, with the match, date and stadium
- Kick-off reminder a few hours before your match
- Schedule changes to your matches
- Report reviewed: when Mediapro sends the VAR report to the client
- Messages from the operations team

Admin**AFTER SIGN-IN**

After sign-in you land on the Dashboard: every match live, with checklist progress and who is online. Competitions, Users, Reports, Notifications and Settings are in the top bar.

NOTIFICATIONS

- Pre-match checklist complete
- Checklist signed off, with the report PDF
- Kick-off in 30 minutes with the pre-match checklist incomplete
- VAR TG offline before kick-off
- VAR Technical Report submitted, with the PDF
- Channels (push, e-mail) as set in your Alerts settings

Client**AFTER SIGN-IN**

After sign-in you land on the Dashboard: a live, read-only view of the matches in your competitions. Reports lists the VAR Technical Reports once Mediapro has reviewed them, with the PDF.

NOTIFICATIONS

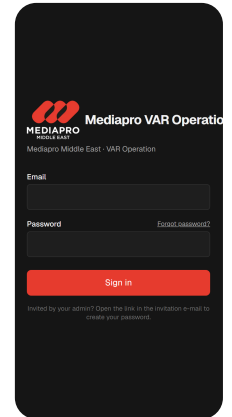
- VAR report available: when a report for your competition is reviewed (push, inbox and e-mail with the PDF)

02 IPHONE · SAFARI

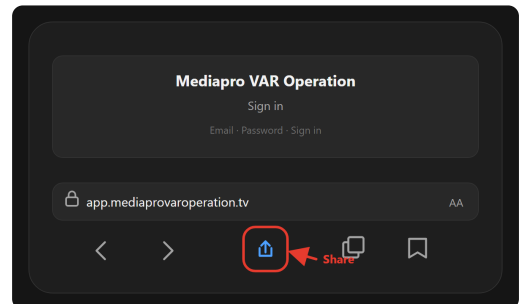
On iPhone and iPad the app is added from Safari's Share menu. Use Safari, not Chrome: only Safari can add it to the Home Screen with notifications.

1 Open the app in Safari and sign in

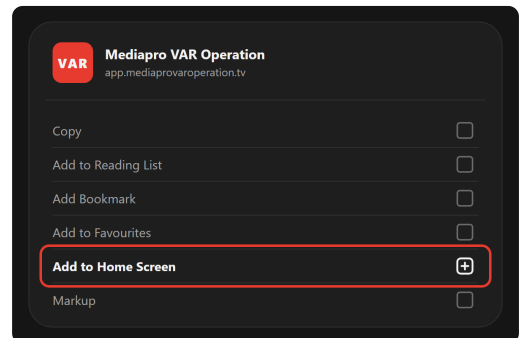
Go to app.mediaprovaroperation.tv in Safari and sign in with your e-mail and password.

**2 Tap Share**

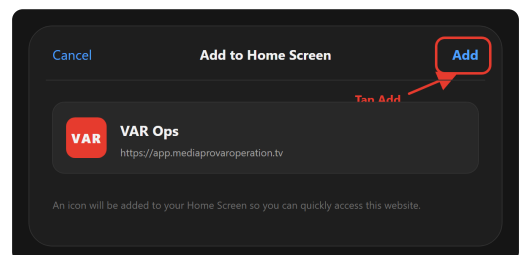
In Safari's bottom bar tap the Share button, the square with the arrow pointing up.

**3 Choose Add to Home Screen**

Scroll down the list and tap Add to Home Screen.

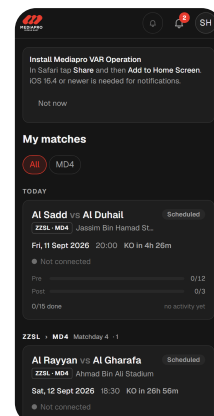
**4 Tap Add**

Keep the name VAR Ops and tap Add in the top right. The app icon appears on your Home Screen.



Open the app from the Home Screen

- 5 From now on always open it from the icon. It runs full screen and the install banner is gone. If you open the site in Safari instead, the banner reminds you.



Then enable notifications: tap the bell

- 6 In the top bar of the app tap the bell. Amber means notifications are off on this device.

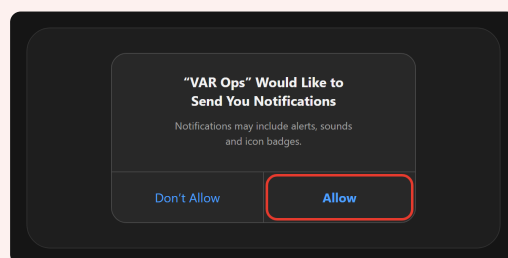
Needs iOS 16.4 or newer, and the app opened from the Home Screen icon. In Safari the bell reads Install until you do.



Tap Allow

iOS asks once. Tap Allow. The bell turns green: notifications are on for this device.

AFTERWARDS

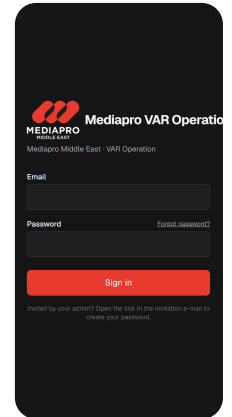


03 ANDROID · CHROME

On Android the app installs from Chrome in two taps. Samsung Internet and other browsers work too, but Chrome is the tested path.

1 Open the app in Chrome and sign in

Go to app.mediaprovaroperation.tv in Chrome and sign in with your e-mail and password.



2 Tap Install app on the banner

After sign-in the app shows an install banner at the top of My matches or the Dashboard. Tap Install app.

Install Mediapro VAR Operation

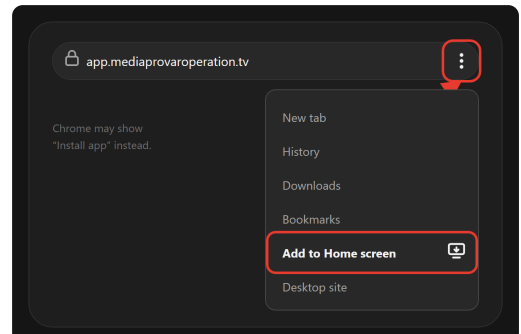
Opens full screen from your home screen and can send match notifications.

Install app

Not now

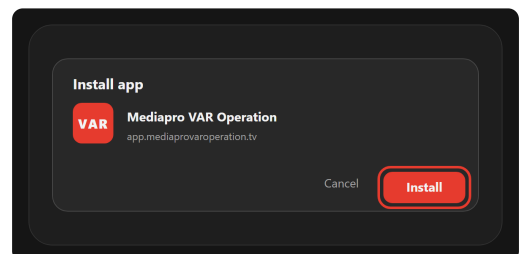
3 No banner? Use the Chrome menu

Tap the three dots in the top right of Chrome and choose Add to Home screen (some versions say Install app).



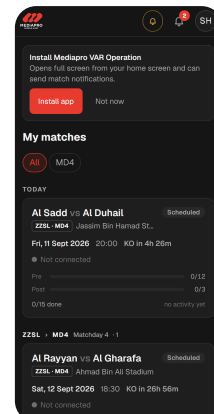
4 Tap Install

Confirm with Install. The app is added to your home screen and to the app drawer.



5 Open the app from the home screen

Open it from the icon from now on. It runs full screen, without the browser bar.



6 Then enable notifications: tap the bell

In the top bar of the app tap the bell. Amber means notifications are off on this device.

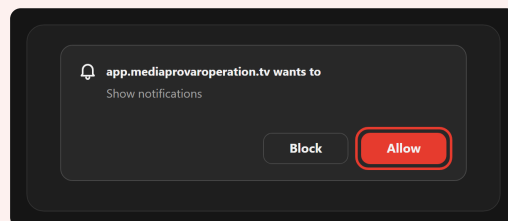


Tap Allow

Chrome asks once. Tap Allow. The bell turns green: notifications are on for this device.

7 If your phone is in Do not disturb or battery saver mode, notifications may arrive late.

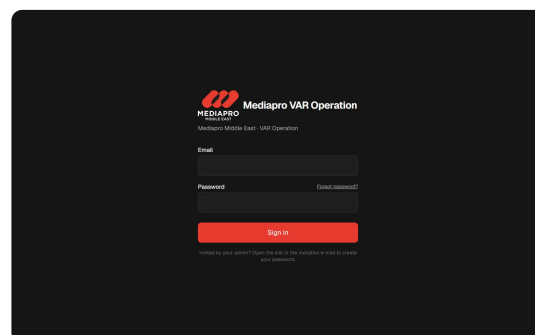
AFTERWARDS



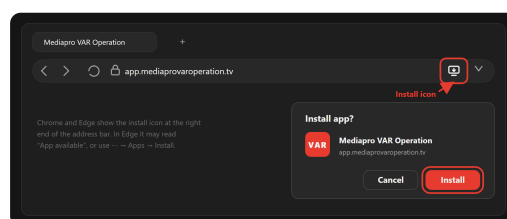
04 WINDOWS · CHROME OR EDGE

On a PC the app installs from Chrome or Edge and opens in its own window, pinned to Start and the taskbar.

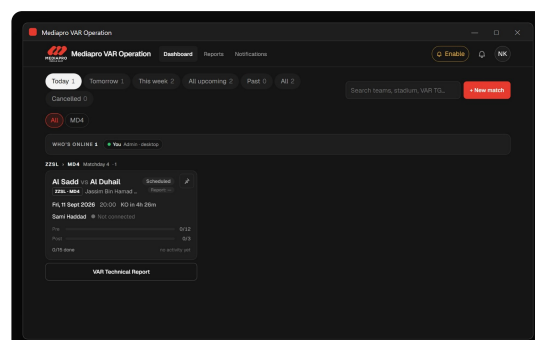
- 1 **Open the app in Chrome or Edge and sign in**
Go to app.mediaprovaroperation.tv and sign in with your e-mail and password.



- 2 **Click the install icon in the address bar**
At the right end of the address bar click the install icon (a screen with an arrow). In Edge it may read App available, or use the ... menu > Apps > Install this site as an app.



- 3 **Click Install**
The app opens in its own window as Mediapro VAR Operation. Pin it to the taskbar or find it in the Start menu.

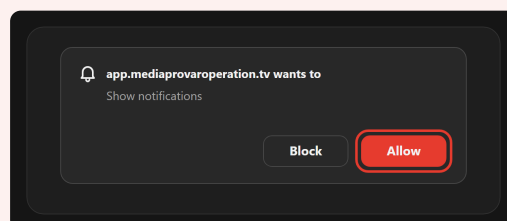


- 4 **Then enable notifications: click Enable**
In the top bar of the app click Enable (amber means notifications are off on this PC).



- 5 **Click Allow**
The browser asks once. Click Allow. The button turns green (On): notifications are on for this PC.
Windows must allow notifications from your browser: Settings > System > Notifications, and check Focus assist / Do not disturb.

AFTERWARDS



05 TROUBLESHOOTING

The bell says Install: install to the Home Screen first

On iPhone, notifications only work for apps added to the Home Screen. Follow the iPhone steps (Share > Add to Home Screen > Add), open the app from its icon, then tap the bell.

The bell says Blocked: notifications blocked

iPhone: Settings > Notifications > VAR Ops > Allow Notifications. Android: hold the app icon > App info > Notifications > on. Windows: click the icon left of the address bar > Site settings > Notifications > Allow, then reload. Also check Focus / Do not disturb on the device.

The bell says Unavailable: iOS older than 16.4

Update the iPhone (Settings > General > Software Update). The app works without notifications until then; your admin will still see your progress.

Wrong account on this device

The bell says the device is enrolled for another account. Open the avatar menu > Sign out, sign in with your own e-mail, then tap the bell: the device moves to your account and the other account no longer receives its notifications here.

Re-installing after an update

You never need to reinstall: the app updates itself the next time you open it. If it looks stuck, close it fully and open it again. As a last resort remove the icon (iPhone: hold it > Remove App; Android: drag to Uninstall; Windows: ... > Uninstall Mediapro VAR Operation), add the app again and enable notifications again.

Still stuck? Ask the operations team, or send them a screenshot of the bell in the top bar: its label says what is missing.